

## Maintenance Service

AbsenCare Service Plan:

	Out of Warranty	AM (AbsenCare Maintenance)	AM+ (AbsenCare Maintenance)
Remote tech-support	S	S	S
RMA	O	S	S
Onsite service & repair	O	S	S
Onsite calibration service	O	S	S
In-house training	O	S	S
Annual onsite inspection	O	S	S
SLA upgrade complete within 7days , Be On site within 12hours	-	O	S

S: Standard    O: Optional